

PRODUCT RESPONSIBILITY

Starline is dedicated to exceeding customer expectations for quality and safety. In order to deliver on this expectation Starline has developed robust policies and procedures for product testing and quality assurance. These policies and procedures are driven by the mitigation of risk as well as adding value for our distributors by providing documentation to substantiate peace of mind.

Starline has reviewed our product line and determined it meets all applicable standards and regulations issued under the Consumer Product Safety Act (CPSA), the Federal Hazardous Substances Act (FHSA), and the Flammable Fabrics Act (FFA). Starline has determined that none of our product line is to be considered children's products. Starline products are designed and intended for use by businesses and individuals as general use promotional items and are not intended for children under the age of 12.

Starline has built relationships with our supply chain based on the foundation of trust and verification. Trust must be developed; it starts with a factory's reputation, and is substantiated by the due diligence performed by our Product Development Team prior to engaging with factories abroad. We have established procedures and guidelines that our Product Development Team follows while identifying and developing products for Starline's product line.

In order to demonstrate continued compliance of our products, Starline requires that our factories adhere to our "Restricted Substances List" (RSL). Starline's RSL is a key element of our compliance program and identifies the chemical substances that are restricted or limited in our products. Certain materials are known to frequently contain these restricted chemicals in their formulation. During product development, Starline works with our factories to mitigate the use of these chemicals. The RSL applies to raw materials and component parts supplied by or used by our business partners in the manufacture of Starline products. Starline implements the RSL through vendor communications, product design, factory audits and product testing.

Additionally, Starline requires our factories to provide us with their testing documents (when available) with the full awareness that it may be necessary to engage with product testing and verifications. Additional procedures include seeking raw material certification through our supply chain, ensuring all regulatory requirements are met, identifying product risks and obtaining product testing when necessary.

Starline is dedicated to taking all necessary steps to ensure that our products meet Federal product regulations. Starline is committed to remaining compliant and maintains a continuing education on Federal regulations. Should any new Federal standards affect an item in the Starline Product Line, it would be considered for 3rd party testing.